

Desert Cubs Payment Policy 2017-2018

- All players should select the number of sessions, time and day(s) when joining. Players are allowed to attend only the selected sessions. No player is allowed to swap the sessions. In case of any changes, it should be notified and agreed with Desert Cubs Administration in advance.
- All coaching fees, administration fees or any other fees are on “**Pre-Pay basis**” only. Therefore, all payments must be made on or before the first weekend of every month for the child to be eligible to attend the coaching sessions.
- Payments can be made by Cash or Credit Card (Visa/Master).
- All new enrolments should make the payment on the first day of joining and will be charged only for the number of remaining sessions for the month on pro-rata basis. However, for new enrolments after 15th of the month, payment will be collected pro-rata for the current month and full payment for the next month in advance.
- All payments are non-refundable.
- All payments should be made only to Desert Cubs Administrators at any of its Centres or to the Desert Cubs Office in Sharjah and a receipt should be obtained. **No disputes will be entertained without a valid receipt.** Desert Cubs Management will not be responsible for any payments made to any other person(s) other than the authorized above.
- Once registered with the Academy the fees will be charged every month for the full month.
- Fee waivers/adjustments will not be permitted under any circumstances; however, may be compensated latest by 15th of the following month for all sports.
- Regular/Group/1-2-1 sessions for all sports should be completed latest by end of the season (30th June 2018) and will not be carried forward to the new season (September 2018).
- Any member who discontinues practices with Desert Cubs should inform Administration by email. In case a member is absent continuously for two months without notice, his/her name will be removed from the respective squad and deactivated in the system.
- Re-joining fee of AED 150/- will be applicable for all sports if a member is absent for more than two months under any circumstances during the period September to June (10 months) from the date of commencement for the season 2017-2018 in order to continue his/her place in the Academy.
- Prior written approval needs to be obtained from Head of Finance & Administration in case of exceptional circumstances by an email to finance@desertcubs.com or admin@desertcubs.com only.
- The Academy reserves the right to revise the fees/charges, terms & conditions as and when required and shall communicate any changes well in advance to all its members.

Desert Cubs Administration



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